

Welcome letter -Feb 2024

Dear Candidate,

I am delighted that you have shown interest in our newly created Environmental Health Service Manager role as part of our new structure.

Welwyn Hatfield is a beautiful borough just outside of London with very good transport links.

We are an ambitious, forward-looking Council. Delivering excellent services to our customers is very important to us, and we are using technology to transform our Services. Our track record of regulation is strong.

If you are an experienced, passionate professional who wants to make a real difference, I strongly encourage you to apply. We are a friendly, enthusiastic team with drive to deliver strong regulation, excellent services and great customer experience.

I believe you would find working in Welwyn Hatfield an immensely rewarding experience. As a successful, high performing council, we provide a fantastic opportunity to make a real contribution to quality of life in the borough. Our organisational culture is collaborative and open with a real focus on excellent outcomes.

I look forward to receiving your application!

**Sue McDaid**  
**Executive Director (Resident Services and Climate Change)**